



Welcome to the GIC site. You will need to log into this site if you have been recommended from an ALSG or RC (UK) provider course and wish to book a Generic Instructor Course or prepare for one. Other site users include GIC instructors, Educators and Working Group members. Please log in with the information sent to you by your approving organisation (ALSG or RC (UK)).

**Forgotten username or password?**

Your username has been set as your email address. You can reset your own password by clicking on the highlighted link and submitting your registered email address (username).



The system will search for your details and once found, will send you an email with instructions on how to access your account.

**What are the minimum hardware specifications?**

The platform will run on the following minimum hardware specifications and above. However, the faster your computer, the better the content will run.

We recommend the following minimum specifications:

Processor	1 GHz or faster
RAM	512MB or higher
Screen resolution	1024x768 monitor display size
Audio	16 bit audio; speakers or headphones are required
Video	16 bit graphics
Input devices	Keyboard and Mouse
Assistive technologies	Jaws 10 (for visually impaired users)



## What software do I need to access the GIC LMS?

The GIC LMS is a web-based platform (<http://www.gic-online.org/vle>) and can be accessed using most popular web-browsers. However, its performance and usability may differ depending on the browser version being used.

The platform has been specifically designed to work on the following operating systems and browser versions:

### ***Operating systems:***

- Windows XP
- Windows Vista
- Windows 7
- Mac OSX 10.4 and 10.5

### ***Browser versions:***

- Internet Explorer 8 and above
- Firefox 4
- Safari 5
- Google Chrome 11

## Support and Contacts

If you experience a problem, please email the appropriate approving organisation:

Advanced Life Support Group, the **ALSG**: [GICadmin@alsg.org](mailto:GICadmin@alsg.org)

Resuscitation Council (UK), the **RC (UK)**: [GIC@resus.org.uk](mailto:GIC@resus.org.uk)